

WARRANTY

Super Premium



Budmat.

Budmat Bogdan Więcek, hereinafter referred to as the Warrantor, provides a warranty for a period of time up to*

50 years

X-MATT

Warranty number

40 years

D-MATT^{PLUS}

Warranty number



Garda

☐

Venecja

☐

Como

☐

Murano

☐

Bella Sora

☐

Rialto

☐

including on ridge caps and flat sheets produced by the Warrantor.

* The periods of 50 years (X-MATT) and 40 years (D-MATT PLUS) including ridge caps and flat sheets produced by the Warrantor.

– The warranty in this variant is provided only for the purchase and installation of original sets of modular roof sheets, ridge caps and flat sheets, as well as the Flamingo, Flamingo iQ steel gutter system produced by the Warrantor, in accordance with the requirements indicated in section 11 of the warranty conditions.

Note! The warranty number must be registered on the website www.budmat.com

Warranty terms and conditions

1. The product was purchased from Budmat or from an authorized distributor.
2. Warranty coverage depends on the type of organic coating used. Information about the warranty coverage can be found in the boxes on the right.
3. The warranty period begins on the day the goods are purchased from the Warrantor.
4. The warranty covers the area of Poland, Austria, Belgium, Denmark, Finland, metropolitan France, Luxembourg, Germany, Hungary, Netherlands, Norway, Romania, Moldova, Slovenia, Czech Republic, Slovakia, Sweden, Switzerland, Ireland, Iceland, United Kingdom (England, Scotland, Wales, Northern Ireland).
5. The warranty is valid if the purchased goods have been transported, stored, installed and maintained in accordance with the rules described in the "Installation Manual", "General Conditions for Transport and Storage" and the data sheet, available at the warrantor's points of sale or on the website www.budmat.com, as well as according to the best workmanship standards. The information contained on the above website is subject to change, which does not necessitate informing the Customer each time, with the proviso that the information available on the date of purchase of the goods is valid for the entire warranty period.
6. The warranty is valid if the purchased goods were installed in an environment with the appropriate corrosivity category according to PN EN ISO 12944-1:2018-01, its scope depends on the organic coating used and is included in the boxes to the right.
7. The warranty is valid provided that approved self-drilling screws, special fasteners agreed with the Warrantor are used for installation and accessories and flat sheets supplied by the Warrantor.
8. The warranty covers only liability on the back of defects inherent in the sold products of the Warrantor and documentation of the performance of periodic removal of sediment and dirt from the roof slope.
9. The warranty does not cover:
 - uniform and significant change in color intensity of coatings of individual planes, exposed to equal UV exposure,
 - changes on the edges of cut sheets, which is a natural process for products in hot-dip galvanized steels exposed to the environment,
 - The underside of the sheet metal and coatings, on which paint adjustments have been made using materials other than those recommended by the Warrantor,
 - The effects of natural aging of the product,
 - the inner part of the crosswise and longitudinal overlaps,
 - Products used in highly aggressive or corrosive environments, such as in the air with a high degree of industrial or commercial pollution, in a high salinity atmosphere, in constant contact with water or corrosive chemicals, wood impregnants causing corrosion of metals, in contact with ash or incandescent fragments of incinerated substances, corrosive smoke, cement dust and animal contaminants, as well as products that have been in contact with corroded items, copper elements and liquid flowing out of copper pipes,
 - mechanically damaged products, as well as those whose damage is the result of force majeure, acts of vandalism, etc.,
 - Products used on roof slopes on which sediment and contaminants have not been removed, on which water is not able to flow freely from the entire surface, on which there has been biological growth (e.g., moss, algae),
 - products for which appropriate fixings and seals have not been used,
 - products not inspected and maintained in accordance with the recommendations of the Warrantor,
 - damage associated with intensive washing, cleaning processes,
 - defects resulting from assembly that resulted in the creation of a galvanic cell or a change in electrical potential.

10. The Warrantor's liability is limited only to the real value of the purchased goods at the time of the claim.
11. The warranty is provided in the case of:
 - perform inspection and maintenance of the protective coating on the roof slope or facade in the manner recommended by the Warrantor. Due to the development of technology, the maintenance method should be requested from the Warrantor at the time of maintenance, but no later than than before the expiration of 10 years from the date of purchase of the goods,
 - Purchase and installation of original sets: roofing, ridge caps, roof flashings and flat sheets, as well as steel gutter system Flamingo, Flamingo iQ - of which the manufacturer is the Warrantor.

Rules for submitting and processing complaints

1. Complaints should be submitted in writing within a maximum period of one month from the disclosure of the defect (applies to a Consumer) or two months from the disclosure of the defect (applies to an Entrepreneur).
2. Complaints should be filed at the point of purchase of the goods from the Distributor or from the Warrantor in case the Distributor's point of sale has ceased operations, or sent by registered mail.
- 2.1. Notifications can be sent by e-mail to the following address: contact@budmat.com. The notification should contain a detailed description of the detected defect, attached proof of purchase of the goods complained about, warranty form and photographic documentation presenting the defect of the product.
3. The date of filing a claim is considered the date of its submission in accordance with sections 1-2.1 or the date of receipt of a registered letter.
4. A complaint is legitimate if the reported defects concern at least 5% of the total area of the roof or facade.
5. A necessary condition for the consideration of a complaint is to show proof of purchase (bill/receipt or invoice) and documents of warranty and technical specifications.
6. The Buyer is obliged to provide free access to the advertised product in accordance with health and safety to persons designated by the Warrantor.
7. Until the complaint is considered, the Buyer should protect the advertised product from possible further damage and loss.
8. If the complaint is accepted, the Warrantor undertakes to remove the defects in a manner it deems as sufficient or to deliver an item free from defects of the same grade and technical parameters.
- 8.1. The Warrantor should consider the complaint within 30 working days from the date of its submission in accordance with points 1-2.1. The time limit for handling complaints may be extended by the time of additional laboratory tests.
9. The Warrantor shall not be liable for any direct or indirect damages actually incurred by the Buyer resulting from the exercise of rights under the guarantee.

Final provisions

1. The Buyer (Consumer) declares that on the date of delivery of the goods he has checked the quantity, technical data and completeness.
2. The Buyer (Entrepreneur) declares that on the date of delivery of the goods he has checked the quantity, quality, technical data and completeness.
3. The buyer declares that he has familiarized himself with the contents of the of this warranty.
4. Once the goods are released, the risk of loss or damage to the goods passes to the Buyer.
5. Any disputes under the guarantee will be resolved in a court of competent jurisdiction for the Warrantor's registered office.
6. The warranty is valid after registration of the warranty with an Authorized Distributor of Budmat Bogdan Więcek products on the online purchasing platform.
7. The buyer can verify the registration and activity of the warranty through www.budmat.com

50 year warranty

X-Matt

GreenCoat Crown BT

50 years for absence of perforation due to corrosion
15 years for preservation of coatings

Basic warranty

30 years for absence of perforation corrosion
15 years for preservation of organic coating

Environmental class

Outside the facility RC5

40 year warranty

D-Matt^{PLUS}

40 years for absence of perforation due to corrosion
20 years for preservation of coatings

Basic warranty

20 years for absence of perforation corrosion
20 years for preservation of organic coating

Environmental class

Outside the facility RC4

Distributor's sales invoice number

Budmat purchase invoice number



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Warrantor

Distributor

Buyer