

COMPREHENSIVE WARRANTY PACKAGE

APMBuild Ltd - European Building Excellence

COMPANY INFORMATION

Business Name: APMBuild Ltd

Founded: November 2024 (Operating 10+ years as contractor)

Founder & Technical Director: Pawel Okurowski

Website: www.apmbuild.co.uk

Service Areas: West Midlands, Wales, and across Great Britain

Certifications: PHI Level 2 Passive House Master Training Certificate

WARRANTY OVERVIEW

At APMBuild Ltd, we stand behind our work with comprehensive warranty coverage that reflects our commitment to quality construction and customer satisfaction. Our warranty package covers both our construction work and the premium European materials we supply.

CONSTRUCTION WORK WARRANTY

WARRANTY PERIOD: 5 YEARS

Coverage: All construction work performed by APMBuild Ltd

WHAT'S COVERED:

- Structural integrity and workmanship
- Passive house construction standards
- Energy efficiency performance
- Installation quality of all building systems
- Compliance with UK building regulations
- Thermal performance guarantees
- Ventilation system installation
- Insulation effectiveness
- Window and door installation
- Interior finishing work
- Custom furniture installation and assembly

WARRANTY CONDITIONS:

- Warranty begins from project completion date
- Regular maintenance must be performed as specified
- Any modifications by third parties may void warranty
- Warranty covers defects in workmanship, not normal wear and tear
- Customer must notify APMBuild within 30 days of discovering any issues

BUILDING MATERIALS WARRANTY

Our European building materials come with manufacturer warranties that vary by

product type and manufacturer. We work exclusively with premium European suppliers using German technology.

PREFERRED PARTNER: Skandpol (European Building Materials Supply)

MATERIAL WARRANTY PERIODS:

WINDOWS & DOORS (Aluplast Frames):

- Frame warranty: Up to 10 years
- Hardware warranty: 5 years
- Glass unit warranty: 10 years
- Weather sealing: 5 years

ROOFING SYSTEMS (Budmat Modular):

- Structural warranty: Up to 50 years
- Weather protection: 25 years
- Material defects: 10 years

INSULATION SYSTEMS:

- Performance warranty: 25 years
- Material integrity: 15 years
- Thermal performance: 20 years

VENTILATION SYSTEMS (Ventermo.pl & ClimateRecovery.pl):

- Mechanical components: 5 years
- Heat recovery units: 10 years
- Passive House certified performance: 15 years

HEATING SYSTEMS:

- Underfloor heating: 10 years
 - System components: 5 years
 - Performance guarantee: 15 years
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PASSIVE HOUSE PERFORMANCE GUARANTEE

ENERGY EFFICIENCY GUARANTEE:

- Up to 90% heating energy reduction compared to traditional construction
- U-values of 0.10 W/m²K achievement
- Airtightness performance as per Passive House standards
- Thermal bridge elimination guarantee

QUALITY CONTROL MEASURES:

- Detailed material inspections
 - Precise workmanship verification
 - Thermal measurements by external certified companies
 - Thermal camera assessments
 - Smoke extraction testing
 - Blower door tests
 - Building certification for Passive House standards
 - PHPP software modeling verification
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WARRANTY CLAIM PROCESS

STEP 1: NOTIFICATION

Contact APMBuild Ltd immediately upon discovering any warranty issue:

- Phone or email notification within 30 days
- Provide detailed description of the issue
- Include photographs if applicable
- Reference your project completion date

STEP 2: ASSESSMENT

- APMBuild will schedule an inspection within 7 business days
- Professional assessment of the warranty claim
- Determination of coverage under warranty terms
- Written assessment report provided to customer

STEP 3: RESOLUTION

- Approved warranty work scheduled within 14 days
- All warranty repairs performed by qualified APMBuild team
- Use of original specification materials
- Minimal disruption to occupants
- Completion verification and sign-off

STEP 4: DOCUMENTATION

- Updated warranty documentation
- Photographic evidence of completed repairs
- Extended warranty period for repaired items

- Customer satisfaction confirmation
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MATERIAL DEFECT PROCEDURES

For material defects covered under manufacturer warranty:

REPORTING PROCESS:

- Report defects to APMBuild Ltd immediately
- APMBuild coordinates with SkandPol Export
- Defective materials returned to manufacturer
- Replacement materials expedited (4-8 weeks for windows/doors)
- Installation of replacement materials at no charge

MATERIAL DELIVERY GUARANTEE:

- European materials: Up to 5 days transport time
 - In-stock materials: Up to 4 weeks processing
 - Delays due to weather/transport communicated immediately
 - Alternative solutions provided for urgent repairs
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MAINTENANCE REQUIREMENTS

To maintain warranty coverage, customers must:

ANNUAL MAINTENANCE:

- Ventilation system filter changes
- Window and door hardware lubrication
- Exterior sealant inspection
- Thermal performance monitoring
- Drainage system clearing

PROFESSIONAL INSPECTIONS:

- Year 1: Comprehensive system check
- Year 3: Mid-term performance assessment
- Year 5: Full warranty expiration review

MAINTENANCE SUPPORT:

- APMBuild offers ongoing maintenance packages
- Trained technician visits
- Genuine replacement parts
- Performance optimization
- Extended warranty options available

INSURANCE COVERAGE

PROFESSIONAL LIABILITY:

- Full professional liability insurance (PLI)
- Coverage for APMBuild work and subcontractors
- Construction insurance for large sites

- Materials insurance through SkandPol

CUSTOMER PROTECTION:

- All work covered by comprehensive insurance
 - Third-party liability protection
 - Material damage coverage during construction
 - Weather-related damage protection
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EXCLUSIONS AND LIMITATIONS

WARRANTY DOES NOT COVER:

- Normal wear and tear
- Damage from misuse or neglect
- Modifications by unauthorized parties
- Damage from natural disasters beyond reasonable building standards
- Cosmetic issues that don't affect functionality
- Issues arising from customer-supplied materials
- Damage from lack of proper maintenance

LIMITATION OF LIABILITY:

- Warranty limited to repair or replacement of defective work/materials
- APMBuild liability limited to original contract value
- Consequential damages not covered
- Customer responsible for temporary accommodation during major repairs

EXTENDED WARRANTY OPTIONS

PREMIUM WARRANTY EXTENSION:

- Extend construction warranty to 10 years
- Enhanced material coverage
- Priority service response
- Annual performance reviews
- Preventive maintenance included

PASSIVE HOUSE PERFORMANCE PLUS:

- 15-year energy efficiency guarantee
- Annual thermal performance verification
- System optimization updates
- Technology upgrade options
- Carbon footprint monitoring

CONTACT INFORMATION

For all warranty-related inquiries:

APMBuild Ltd

Founder & Technical Director: Pawel Okurowski

Website: www.apmbuild.co.uk

Email: Available through website contact form

Phone: Available through website

EMERGENCY CONTACT:

- 24/7 emergency line for urgent warranty issues
 - Response within 4 hours for critical problems
 - Temporary solutions provided while permanent repairs arranged
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CUSTOMER COMMITMENT

At APMBuild Ltd, our warranty is more than just a document—it's our commitment to:

- European-standard construction excellence
- Long-term customer relationships
- Sustainable building practices
- Energy-efficient living solutions
- Professional service throughout the warranty period
- Continuous improvement in construction methods
- Innovation in passive house technology

Most of our customers return for additional projects, demonstrating our commitment to quality and service that extends well beyond the warranty period.

DOCUMENT VERSION

Version: 1.0

Date: August 2025

Valid for all projects completed after November 2024

This warranty package supersedes all previous warranty documentation and represents the complete warranty terms for APMBuild Ltd construction and material supply services.

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Passive House Excellence | European Standards | British Quality